

Privacy Policy

1. Introduction

Welcome to Longhorn Storage Services ("Company," "we," "our," or "us"). Your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our services, or otherwise interact with us.

2. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, billing information, and other details you provide when creating an account or reserving storage space.
- **Usage Data:** Information about how you use our website, including IP address, browser type, device information, and pages visited.
- **Payment Information:** If you make a payment, we collect necessary financial details via a third-party payment processor.
- **Communications:** Any messages, inquiries, or feedback you send to us.

3. How We Use Your Information

We use your information to:

- Provide, manage, and improve our storage services.
- Process reservations and payments securely.
- Communicate with you regarding services, promotions, and updates.
- Enhance website functionality and user experience.
- Comply with legal obligations and prevent fraud.

4. How We Share Your Information

We do not sell or rent your personal information. However, we may share it with:

- **Service Providers:** Third parties who help us operate our website, process payments, or provide customer service.
- **Legal Compliance:** If required by law or to protect our rights and property.
- **Business Transfers:** In the event of a merger, sale, or acquisition.

5. Data Security

We implement appropriate security measures to protect your information from

unauthorized access, alteration, or disclosure. However, no online system is 100% secure, and we cannot guarantee absolute security.

6. Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance user experience and analyze website traffic. You can adjust your browser settings to refuse cookies, but this may affect website functionality.

7. Your Rights and Choices

Depending on your location, you may have rights regarding your personal information, including access, correction, deletion, or opting out of marketing communications. To exercise these rights, contact us at info@longhornstorageservices.com.

8. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for their privacy practices and encourage you to review their policies before sharing any information.

9. Messaging Privacy Policy

No mobile information will be shared with any third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with or obtained by any third parties. If you wish to be removed from receiving future communications, you can opt out at any time by texting STOP or contacting us at info@longhornstorageservices.com.

10. Messaging Terms & Conditions

You agree to receive informational messages (appointment reminders, account notifications, etc.) from Longhorn Storage Services. Message frequency varies. Message and data rates may apply. For help, reply HELP or email us at info@longhornstorageservices.com. You can opt out at any time by replying STOP.

11. Changes to This Privacy Policy

We may update this policy periodically. Any changes will be posted on this page with an updated effective date. Your continued use of our services constitutes acceptance of the revised policy.

12. Contact Us

If you have any questions about this Privacy Policy, please contact us at:
Longhorn Storage Services
320 Green Acres Georgetown, Texas 78626
(512) 823-1313
info@longhornstorageservices.com